

## **Horn Dawg Leather Return / Exchange Policy:**

Horn Dawg Leather is committed to excellence! That means we want you to be completely satisfied with every purchase. Because we stand behind every product we make and sell, if a problem exists with one of our products during its warranty period, we'll make it right. If you're not satisfied with one of our products for any reason, it can be returned in new, unused condition within 60 days and we will promptly refund your order or exchange merchandise, whichever YOU prefer. All you need to do is email or call us.

It's that simple.

### **No Hassle Returns!**

Returns are easy! We will refund or exchange any merchandise (excluding closeouts and special orders) FOR ANY REASON, if returned within 60 days. Items must be in new, re-sellable condition and returned with the original packaging, including tags and labels. Please ship all items in a **shipping box via UPS**.

You don't need a reason to return our merchandise - you can return any unused or unaltered item (excluding closeouts or special or custom orders) within 60 days for a full refund of the product price! Items must be in new, re-sellable condition and returned with the original packaging, including tags and labels. Please follow the guidelines below:

### **NOTE:**

Items that have been used, installed, or have had tags removed cannot be returned for a refund or exchange.

*Custom ordered, non-listed, and specially quoted items (items that do not appear on or have prices listed on our web pages and/or items that you received a special quote for), including special colors, are not returnable.*

When sending items back to Horn Dawg Leather, **please obtain a tracking number from UPS**. Please ship all items in a shipping box. While it is not required that you get tracking or insurance on the return package, it is highly recommended - we cannot refund an item that we do not receive.

All returns and warrantee items should be sent to:

**Horn Dawg Leather**  
**7428 Hartington Place**  
**Indianapolis, IN 46259**